



## Guidance Notes for Golf Breaks

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Please help your party to enjoy their visit by ensuring that everybody is aware of these guidelines.

### **Golf Break Deposits:**

Golf break deposits are £ 35.00 per person they are non-returnable. These must be paid within 14 days of making a provisional booking. Bookings may be removed from our system if deposits are not received in time.

### **Golfing Break Final Payment and Numbers:**

Six weeks prior to your arrival final confirmation of guest numbers and payment of the final balance will become due.

### **Golf Break Single Occupancy Supplement:**

A single occupancy supplement of £ 25.00 must be paid for each night a room is occupied by only one guest.

Please note that if a guest fails to attend, although a deposit is lost, if there is one remaining guest in a room you will still be required to pay a single supplement of £ 25.00 per night.

### **Methods of Payment:**

Payment of deposits and final balances may be paid directly by bank transfer. Please make sure you include your booking reference number in the payment. This reference can be found on your booking correspondence.

Our bank details for direct payment are as follows:

**Sort: 20-61-51    Account Number: 53421376    Account Name: Farthingstone Golf**

We accept the following credit/debit cards: Visa, MasterCard, Switch, Delta and Connect. Card payment may be made over the phone.

Cheques are also accepted made payable to "Farthingstone Golf". Please clearly write the organisers name and the booking date and booking reference on the back of the cheque.

### **Hotel Check In and Check Out Times:**

On arrival please report to reception which is located in the lounge bar.

You should be able to check into your rooms from 3.00pm on the day of your arrival. Our changing rooms are available if you require facilities prior to this.

On check in, please ensure that your party has filled out registration forms for hotel rooms, and your evening menu.

**Rooms must be vacated, bills settled and room keys must be returned to reception by 10am on the day of your departure. All rooms are NO SMOKING**

### **Dress Code Golf Course:**

Please ensure all players wear suitable golf clothing, no jeans, trainers, vests or inappropriate shorts. Golf shoes must be worn on the golf course. Please be advised that players may be stopped from playing if they are not appropriately dressed, without refund.

### **Handicap Certificates:**

Whilst a certificate of playing ability is not required at Farthingstone the appropriate golfing etiquette and knowledge of golfing rules is expected, and we reserve the right to refuse access if it is judged that individuals do not display the required etiquette and/or knowledge.

### **Playing Conditions:**

In order to keep the course in good order regular maintenance and aeration is essential, operations such as hollow tinning are an essential part of course maintenance and as the timing depends on weather, and other factors, we are not always aware of when this will occur.

### **Dress Code Clubhouse:**

The general dress code in the club house is smart casual. Shorts and hats should not be worn in the dining room. Caps and vests (males) may not be worn in the clubhouse.

Golf shoes of any description are only permitted in the Pro Shop and Changing room areas. Please DO NOT wear golf shoes (including soft spikes) in the bar, restaurant or hotel.

### **Mobile Phones Policy:**

Please refrain from holding mobile phones conversations whilst on the golf course or in the club house bar and dining areas.

### **Wi-Fi:**

Wi-Fi is available free of charge in the bar areas and hotel. Because we are a rural location some distance from the nearest exchange connection speeds may not be as good as some guests are used too.

### **Golf Buggies:**

The use of golf buggies is weather dependant.

Guests own golf buggies are strictly prohibited. (Unless they are registered disabled and have their own insurance policy covering public liability, these will need to be seen by the staff and a disclaimer signed.)

Golf buggies must be driven with due care and attention. Only two occupants and two golf bags are allowed to travel on a golf car at any time. No one under the age of 18 may drive a golf buggy.

### **Food and Drink:**

It is strictly prohibited for visitors to consume their own alcohol and food on the premises or golf course.

### **Meal Times:**

Breakfast is usually served between 7:30 am and 9:30 am and dinner between 6:30 pm and 8:30 pm.

### **Golf Break Beer Vouchers: (If included in your package.)**

Our beer vouchers are valid between 18:00 and 23:00 on the date stated at the top of the voucher. They are not transferable to another day or another customer, and are valid for four pints of draught beer or draught soft drink, or four 125ml glasses of house wine.

Always remember that you are not the only people using the facilities, language and noise should be kept to acceptable levels at all times.

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*The management and staff at Farthingstone look forward to welcoming you  
and hope you enjoy your stay.*